



Cherry Leaf Coffee Co (Norwich) Ltd
50 St Giles Street
Norwich
NR1 2LW

C-19 Best Practice Guidelines

1. Service is at table throughout with contactless payments to avoid queuing.
2. If you can not be served immediately inside, wait outside on the designated queue markers to be called in.
3. Inside dining is limited to a maximum of 4 people per table. We have 3 tables in an outside courtyard available on request.
4. If you feel unwell and have any C19 symptoms go home immediately and isolate.
5. Sanitise your hands and any surfaces you touch. Minimise what you do touch whilst you are here. Feel free to “mask up” if that makes you feel more comfortable.
6. Respect a 2 metre distance with staff and other customers wherever possible, and if you can’t “be alert” to risks and take appropriate precautions.
7. We must collect your personal details for any contact tracing activity. Please email mydetails@cherryleafnorwich.co.uk with your name and mobile number right now.
8. If you can’t email them text your name and address to 07710 835136, and if you can’t do either of those advise a member of staff immediately.
9. A one way system operates for toilet use – enter via the back of the coffee shop and return by the main entrance door. Leave the facilities as you’d expect to find them.
10. Responsible adults are expected to ensure their children also follow the guidelines. Children’s play things have been removed.

We understand that it’s easy to forget new C19 rules. If the staff remind you of any C19 requirements please don’t take offence and support them in doing their jobs.

Email: hello@cherryleafnorwich.co.uk
Website: www.cherryleafnorwich.co.uk
Telephone: 01603 699955

Facebook: @cherryleafcoffeehouse
Instagram: cherryleaf_norwich
Twitter: @cherryleafcoffe